

Terms and Conditions

1. Pisces Pet Emporium reserves the right to cancel, modify or restrict the V.I.Pisces Customer Program or any aspects of the Program at any time with or without notice.
2. Pisces Pet Emporium may revoke membership in the V.I.Pisces Customer Program at any time; failure to follow any terms of the Program or any misrepresentation by the customer may be subject to membership revocation and will affect eligibility for further participation in the Program.
3. Pisces Pet Emporium's V.I.Pisces Customer account number is not transferable.
4. Pisces Pet Emporium will treat all account information as confidential.
5. V.I.Pisces customers are able to view their point balance online through their online account. If the customer is already a V.I.Pisces customer, they must provide the same phone number when signing up online as they use to access their V.I.Pisces account in-store. Failure to do so will prevent the customer from viewing their point balance online.
6. Any change in information must be completed using a Change in Information form (available in-store or online) and should be accompanied by a change in information to the online account (if applicable) as well. Any changes must be made by the original account holder (i.e. the person who signed up for the account).
7. V.I.Pisces online point balances are updated weekly and may not always reflect the most current balance. This information is intended to provide customers with an approximate value and should always be verified in-store.
8. V.I.Pisces Customer Program points for a member as reflected in Pisces Pet Emporium's in-store records shall be deemed correct.



Pamper your Fin, Fur or Feathered Family

..and your friends with Scales

V.I.Pisces Customer Program



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Membership

1. Any customer of Pisces Pet Emporium may apply to become a member of the V.I.Pisces Customer Program by completing an application with a cashier at Pisces Pet Emporium. Pisces Pet Emporium will then assign a V.I.Pisces Customer Number to the applicant applying for membership in the Program.
2. Members must keep their personal information file up to date by reporting any changes in name, address, etc. to a cashier at Pisces Pet Emporium.

Collecting Points

1. Members of the V.I.Pisces Customer Program will be awarded one point for each dollar spent on the purchase of regularly priced merchandise. The customer must provide the V.I.Pisces Customer account number at the time of purchase (alternately, members may use their 10 digit phone number).
2. Double points will be offered every Wednesday on all regularly priced merchandise. Double points do not apply to items that already regularly earn double points.
3. No points will be awarded for the purchase of permanently reduced merchandise unless pursuant to a specific promotion.
4. No points will be awarded for the purchase of Gift Certificates.
5. No points will be awarded for any item that is part of the Frequent Buyer program.
6. No points will be awarded to customers who are making purchases under a business or club discount.
7. Points will be calculated on the price of items excluding payment of any taxes and rounded to the nearest dollar.
8. In the event of disputed credit card charges, any points awarded for the original transaction will be deducted.
9. A valid Pisces Pet Emporium receipt must accompany all returns/exchanges. For returns/exchanges, points will be deducted from the account number that was used for the original purchase. The V.I.Pisces Customer will be reimbursed for the purchase price shown on the receipt.
10. V.I.Pisces Customer points have no cash value and are not exchangeable for cash. V.I.Pisces Customer points are void when redeemed.
11. Purchases made prior to membership in the V.I.Pisces Customer Program cannot be credited to a member's account.

Redeeming Points

1. In-store merchandise will be awarded on the following points accumulations:
 - A. 1,000 points can be redeemed for \$35 in-store merchandise.
 - B. 2,000 points can be redeemed for \$75 in-store merchandise.
 - C. 3,000 points can be redeemed for \$125 in-store merchandise.
 - D. 5,000 points can be redeemed for \$250 in-store merchandise.
2. V.I.Pisces Customer Accounts will be reduced by the amount of points redeemed on in-store merchandise. Remaining points will still be valid.
3. Customers who are redeeming points must present picture ID (this is only to verify that points are being deducted from the correct account).

Your account number is on your application form. Please inform the cashier of your account number every time you shop at Pisces Pet Emporium to collect points. Pisces Pet Emporium does not issue membership cards, so for your convenience you may also use your 10-digit phone number (area code + phone number).

When customers join as a couple (more than one name on the same account), both are eligible for points collection and either may redeem points on that account.